

Privacy Policy

At HOMETOWN AGENCY, we are committed to protecting your privacy as a visitor to this website and as our customer. To our visitors and to our customers, we offer this pledge:

HOMETOWN AGENCY is the owner of the information, which is collected on this website. We will not sell, disseminate, disclose, trade, transmit, transfer, share, lease or rent any personally identifiable information to any third party not specifically authorized by you to receive your information except as we have disclosed to you in this Privacy Policy.

Information Collection

We will ask you to provide your personal information to us when you request a quote, enroll for coverage and when you purchase an insurance policy from us. We will also ask you to provide your personal information to us when you send e-mail to us from this website. When you request a quote or enroll for an insurance policy at HOMETOWN AGENCY, we will ask you to provide your name, home address, mailing address, telephone number, e-mail address, date of birth, driver's license and social security number. This information will be provided to the insurance company when you purchase an insurance policy so they can establish you as a policyholder. We will maintain a record of your information at the offices of HOMETOWN AGENCY so we can provide you with policyholder service. The employees of HOMETOWN AGENCY are each required to sign and acknowledge a Confidentiality and Nondisclosure Agreement. Each employee has been instructed to maintain the privacy of each customer and the importance of protecting the customer's personal information.

When you purchase an insurance policy from HOMETOWN AGENCY, you will pay the premiums with your credit/debit card or personal check. If you use your credit/debit card to pay the premium, your credit/debit card information is deleted from the insurance carrier's records after your purchase has been authorized unless you request it to be saved or have enrolled in automatic Electronic Funds Transfer (EFT) monthly reoccurring payments with the carrier. A confirmation number and/or receipt will be provided to you. You may use this confirmation number as a reference to the credit/debit card purchase. By default we do not keep a record of your credit/debit card information at HOMETOWN AGENCY once your transaction is complete. As a policyholder of HOMETOWN AGENCY you may request HOMETOWN AGENCY to store your bank/credit/debit card information securely for convenience of future payments. If you pay the premium using your personal check, your check is forwarded to HOMETOWN AGENCY'S banking institution for deposit or destroyed or returned to you if your transaction was completed electronically. We will not keep a copy of your check in your file.

When you send us e-mail from this website, you will provide us with certain personally identifiable information including your e-mail address.

Third Party Links

This website may contain links to third party websites that are not controlled by HOMETOWN AGENCY. These third party links are made available to you as a convenience and you agree to use these links at your own risk. Please be aware that HOMETOWN AGENCY is not responsible for the content of third party websites linked to HOMETOWN AGENCY nor are we responsible for the privacy policy or practices of third party websites linked to HOMETOWN AGENCY. Our Privacy Policy only applies to information we collect from you while you are at and while you are actively in a session with HOMETOWN AGENCY. If you should link to a third party website from HOMETOWN AGENCY, we strongly encourage you to review and become familiar with that website's privacy policy.

Changes In Our Privacy Policy

We reserve the right to change this Privacy Policy without providing you with advance notice of our intent to make the changes.

If you have any questions about our privacy policy, please feel free to contact us at:

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